

التأمين الصحي الشامل
UNIVERSAL HEALTH INSURANCE



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Health System Transformation- Universal Health Insurance (UHI)

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WHO consultant- UHI

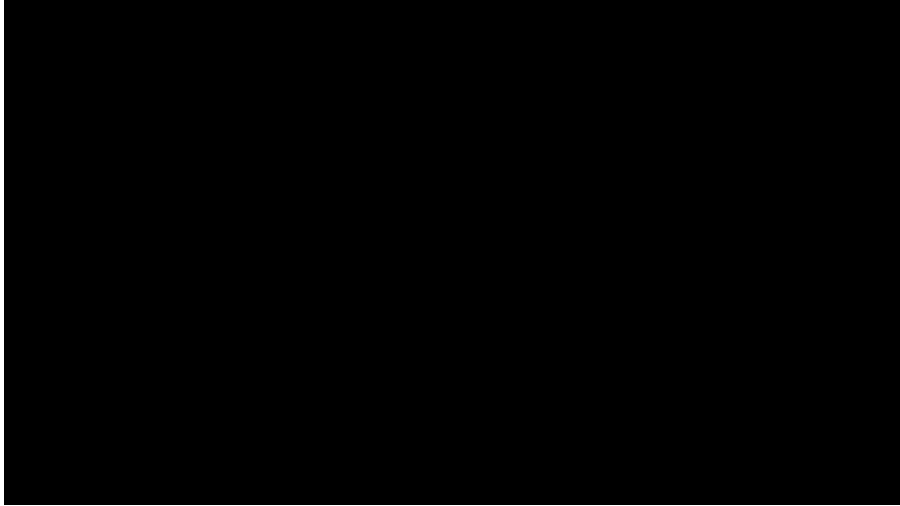
Vice Hospital Director RIO

January 2020

Mention 1-2 Patient's Concern or System
Problems in This Video?-
2016



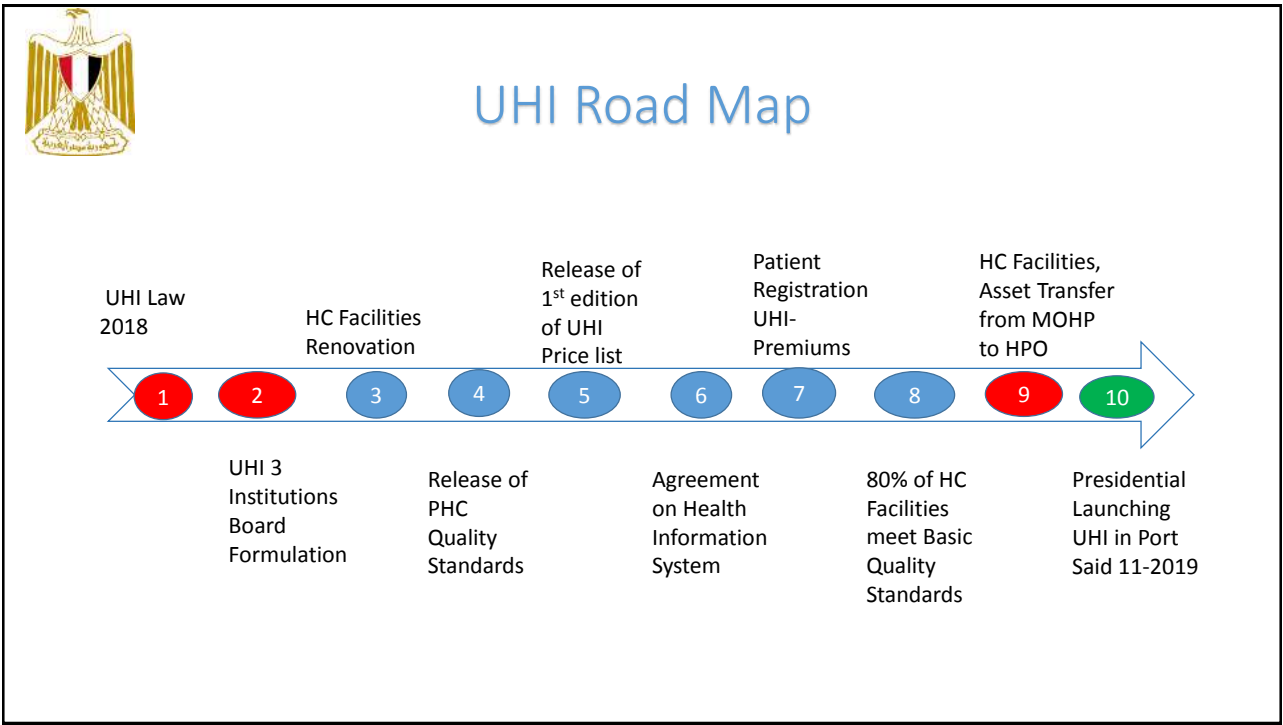
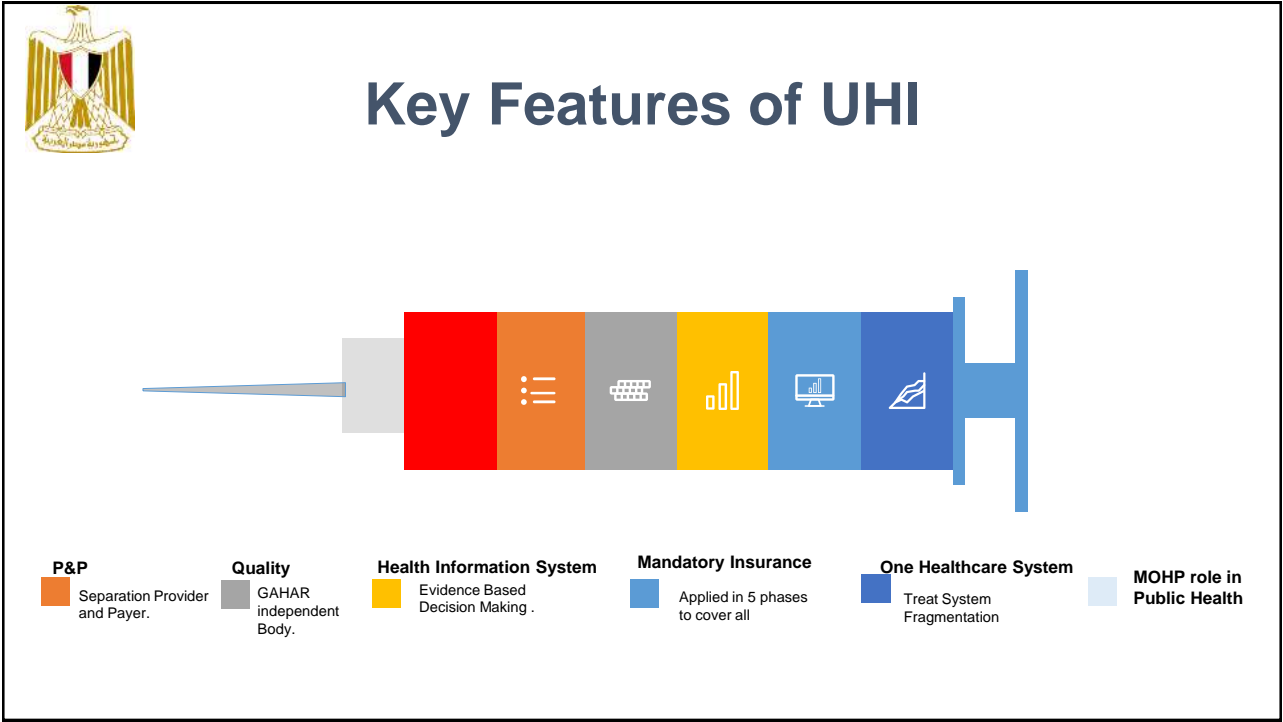
Situation After UHI Implementation Port Said Experience
Comparing with last Video, Mention 1-2 issues corrected after
UHI ??



Agenda

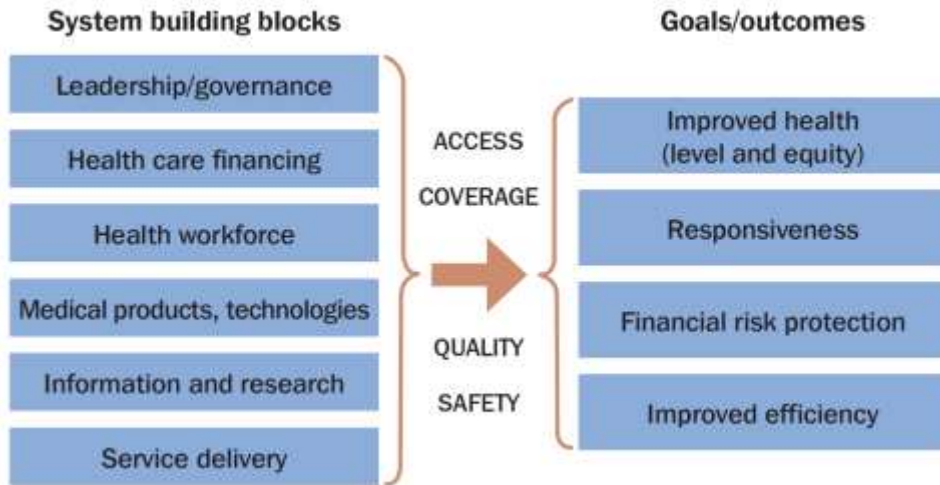
- Key Features of UHI
- UHI implementation Road Map
- UHI and Health System Transformation
 1. Governance and Leadership
 2. Financing UHI
 3. Health workforce UHI
 4. Supply chain and Medications
 5. Health Information System
 6. Service Delivery





UHI and Health System Transformation

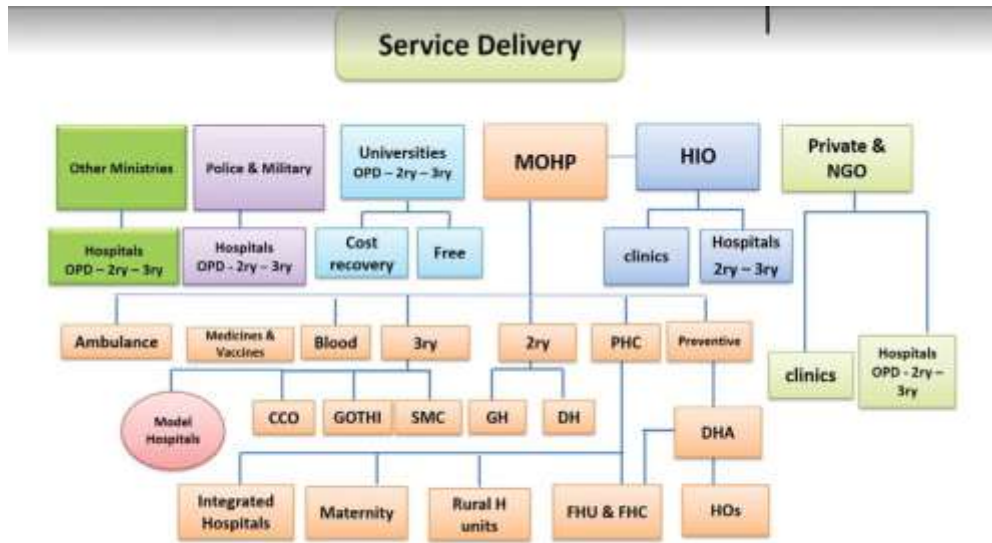
Figure 1. The WHO Health Systems Framework¹



1. World Health Organization (2013). Universal eye health: a global action plan 2014-2019

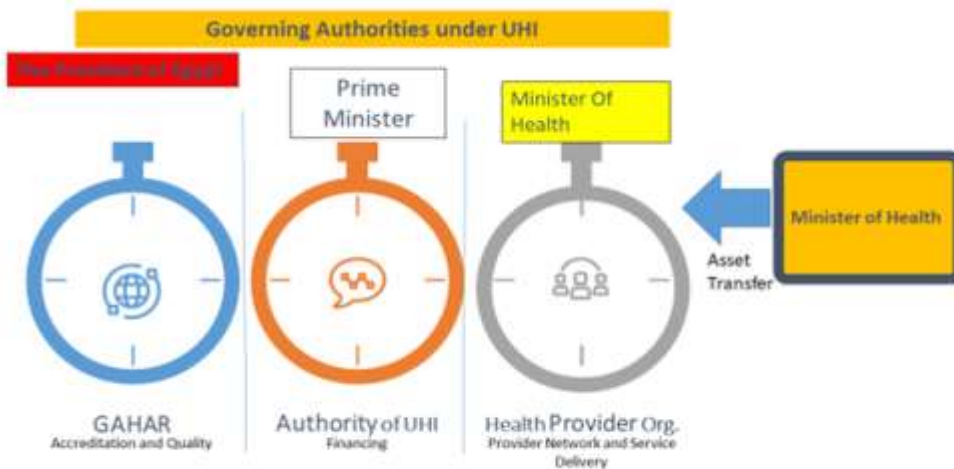
1) Governance and Leadership

Governance and Leadership



Bakr 2018

Governance and Leadership



2) Financing Universal Health Insurance and GAUHI

General Authority of UHI (UHI Financial institution)

Financial System Structure under UHI	
Governance and Leadership	Independent institution, Headed by Minister of Finance , Responsible for Managing the UHI Finances
Workforce Under GAUHI	Staffing from old health insurance System
Information System Managing GAUHI	
Services Offered by GAUHI	<ul style="list-style-type: none"> - Medical Network Management - Assess Health services Needs - Monitoring Health Services consumption and Utilization - Health Economics Studies and Resources allocations - Innovate cost effective Health models (like Special Disease Program, offer incentive for Preventive Services) - Reasonable Pricing Strategy - Claim Review and Payment - Fraud Management

Financing UHI

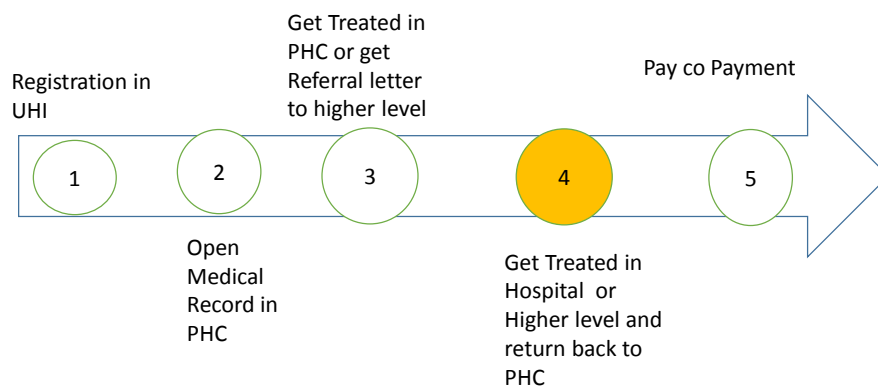
- Premium collections
- Co Payment
- Corporate and Special Product Taxes

Source of Finances

Healthcare Spending- Purchasing of Health Services

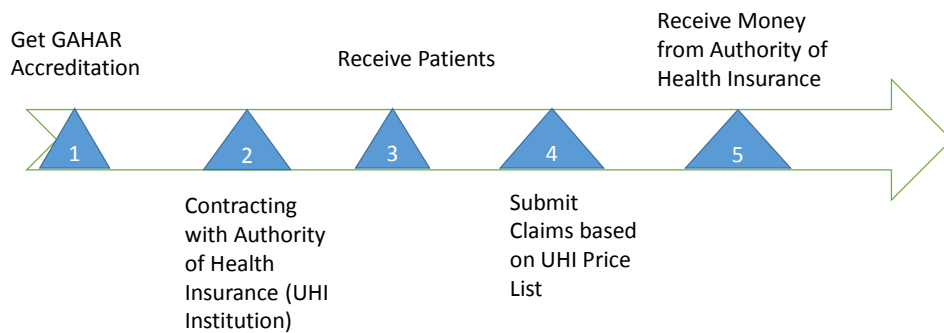
- Claim Based Payment for Hospitals (Fee for Service)
- Capitation Based for Primary care Services

Process Of Purchasing Health Services



Patient Journey Under Universal Health Insurance

Healthcare Facilities Registration under UHI



Process of Contracting with UHI – for Health Care Facilities all Types (Public or Private or NGO)

3- Health Workforce Management

Physician Shortage Dilemma in Port Said

- Based on Staffing need assessment conducted in November 2019 by WHO HR consultant in Port Said There are

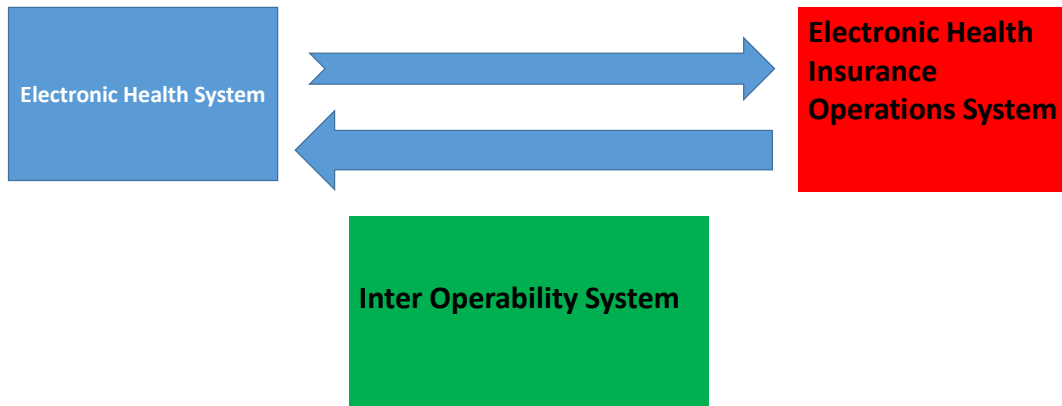
60% shortage in consultant Physician Level
47% Shortage in Specialist level
33% Resident Specialty level
48% combining specialist and Consultant shortage

Top Specialties Shortage in Consultant or Specialist at Port Said

- 1- Vascular Surgeries
- 2- Neuro Surgeries
- 3- Emergency Medicine
- 4- Rheumatology and immunology
- 5- Anesthesia
- 6- Pediatric ICU and NICU

4- Health Information System- Back Bone of UHI

Health Information System



5- Supply chain Management

- All Medical Equipment renovated and Furniture Purchased centrally by MOHP
- All Medications Purchased from Mass Purchasing Tender at MOHP
- Purchasing of medications currently moved to HPO
- Inventory system need renovations

6-Service Delivery in UHI

- **Primary Care Services**
- **Hospitals and Tertiary care Services**
 - **Private Sector as Provider**

Meeting Quality and Accreditation Standards- GAHAR

- It is New institution that reports directly to the Egyptian President- Independent Authority
- Responsible to review Health care Facilities Performance towards Accreditation
- Currently around 85% of Port said Public Health Facilities completed the Basic level Standards



2 Full Accreditation Standards

1 Basic Level Standards (Registration level)

Recommendations :

- The culture of Quality is relatively new to medical staff, It is recommended that GAHAR design online Program to guide healthcare facilities towards accreditation
- Develop National Quality Strategy
- Ensure life long education and improvement Projects.

Key Characteristics of New PHCs System Under UHI

- 35 PHCs has been Renovated
- Most of Them meeting Quality Standards > 90%
- Applying Family Health Model
- Family Doctor is the Gate keeper of the System
- Extended Working Hours 8:00 am to 8:00 Pm
- Introducing Electronic Health records and Family Records
- Extended Essential Drug List to 250 Items
- Updated Organogram with more focus on Patient Satisfaction
- Capitation Based Financial System

Hospitals sector under UHI

Port Said Public Hospitals Planned for UHI	Total Number of Beds in Public Hospitals Port Said	Renovated and working beds under UHI	GAHAR Registered (Meets GAHAR Basic Quality Standards)	Renovation Status
Port Said General Hosp	249 beds	90 beds	In progress	Under Renovation
Port Fouad Hospital	107 beds	60 beds	Yes	Under Renovation
Al Nasr Hospital	73 Beds	73 beds	Yes	Completed
Bahr EL Baar	70 Beds	-	-	Under Renovation
EL Tadamon	88 beds	88 beds	Yes	Completed
Psychiatry Hospital	153 Beds	-	-	Not Started (phase II)
Al Mabarra	106 Beds	-	-	Under renovation
Fever hospital	86 Beds	-	-	Not Started (Phase II)
Women hospital (El Nesa)	80 Beds	80	Yes	Completed
Chest hospital	70 Beds	-	-	Not Started phase II
Eye hospital	25 Beds	25	Yes	Completed
Al zohour hospital	75 Beds	75	Yes	Completed
Total Number of Beds	1182 beds	491 Beds	Six Hospitals	

Role of Private Sector As Provider

Affiliation with Top Private Sector Provider to offer technical Support Hospital Operations towards accreditation, Which improve the culture and internal environment

- Integration of Private Sector in Planning and Service Delivery need to be more clarified specially for Medications Management and for Services not easily accessible in HPO Network



Thank You